

## **QUALITY ASSURANCE POLICY**

As Group General Manager of Energy Controls Group, it is my responsibility to lead and fully support a formal and continuing Quality Assurance program at all levels to provide our customers with quality products and services that meet their needs and expectations.

I believe in the importance of the Quality Assurance Systems, and the need to establish clear goals and strategies to implement and monitor preventive programs, practices, and responsibilities. It is my policy to comply with all requirements of AS/NZS ISO 9001:2015 Quality Management Systems, relevant Australian Standards, Engineering Codes and approved codes of practice.

Through a process of continual improvement, all employees are to strive to achieve zero tolerance towards deviation from set Standards.

### **As Group General Manager, I aim to:**

- *Identify new products and market opportunities appropriate to WF Energy Controls' customers' needs within applicable statutory and regulatory requirements. Thus strategically aiming to be uniquely positioned within Australia and overseas markets.*
- *Establish a framework for quality objectives aiming to enhance customer satisfaction through effective application of the elements of the overall quality system.*
- *Committed to satisfy the overall elements of ISO 9001:2015 including statutory and regulatory requirements.*
- *Committed to continually review and improve the quality management system and its processes.*

### **In return I seek the cooperation of all employees through consultation to:**

- Accept their responsibilities stated within Company policies and procedures;
- Make every effort to provide correct information to employees to allow timely completion of works and services;
- Develop Quality awareness throughout the company;
- Ensure that all supervisory staff are aware of and accept their responsibilities to implement and integrate company policies and procedures in the workplace; and
- Establish and review measurable objectives.
- Follow Company Policies and Procedures and applicable standards at all times;
- Use and maintain materials, tools and equipment provided in a proper manner; and
- Cooperate with, support and promote Quality Management System in the workplace.

**This signed statement confirms my personal commitment to this Policy.**

  
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**Tony Hogg**  
**Group General Manager – Energy Controls Group**

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