

QUALITY ASSURANCE POLICY

As Group General Manager of Energy Controls Group, it is my responsibility to lead and fully support a formal and continuing Quality Assurance program at all levels to provide our customers with quality products and services that meet their needs and expectations.

I believe in the importance attached to Quality Assurance Systems, and the need to establish clear goals and strategies to implement and monitor preventive programs, practices, and responsibilities. It is my policy to comply with all requirements of AS/NZS ISO 9001 Quality Management Systems, relevant Australian Standards, Engineering Codes and approved codes of practice.

Through a process of continual improvement, all employees are to strive to achieve zero tolerance towards deviation from set Standards.

My Management Team will:

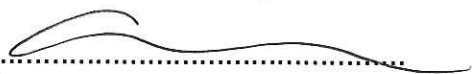
- Accept their responsibilities stated within Company policies and procedures;
- Make every effort to provide correct information to employees to allow timely completion of works and services;
- Develop Quality awareness throughout the company;
- Ensure that all supervisory staff are aware of and accept their responsibilities to implement and integrate company policies and procedures in the workplace; and
- Establish and review measurable objectives.

In return I seek the cooperation of all employees through h consultation and involvement to:

- Follow Company Policies and Procedures and applicable standards at all times;
- Use and maintain materials, tools and equipment provided in a proper manner; and
- Cooperate with, support and promote Quality Management System in the workplace.

To achieve this policy I expect the full cooperation of every member of the organisation.

This signed statement confirms my personal commitment to this Policy.



Tony Hogg
Group General Manager – Energy Controls Group
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